

The Bandera PROPHEET

June 6, 2020

BEC launches new, innovative app for account management

Bandera Electric Cooperative launched a new, innovative app for account management on June 1. Its previous app, SmartHub, will be phased out at the end of this year.

The new app will allow members to:

- view billing history and actual usage
- track usage trends and set threshold notifications
- make payments and securely store payment information for future use
- report service interruptions and view the BEC outage map
- contact Member Services and view important notices

“The myBEC app gives members the power to manage their BEC accounts and offers greater convenience to interact with us on a virtual level,” BEC CEO Bill Hetherington said.

Download the myBEC app on a mobile device on the App Store with iOS devices or Google Play with Android devices. To log in for the first time, members should use their primary email address on-file with BEC and their member number. Members who have an existing SmartHub account can use the same login credentials to access the myBEC app. Members who download the app and submit a contest entry now through Aug. 1 will be entered to win one of three \$100 VISA gift cards. For official rules and entry, please visit BanderaElectric.com/myBEC.

About Bandera Electric

Bandera Electric Cooperative currently serves more than 26,000 members and provides highly reliable electric service to more than 36,000 meters in a seven-county territory in the Texas Hill Country. As a member-owned cooperative, BEC continually searches for new,

innovative programs to promote energy efficiency and quality member service. Find more information about BEC at BanderaElectric.com or by calling 866-226-3372.