

The Bandera PROPHEET

January 18, 2022

Tarpley resident receives H&R Block award for excellent client service

Katherine Monier was named one of 33 company and franchise associates to be awarded the 2021 Henry Bloch Excellence in Client Service Award.

H&R Block employs over 90,000 associates nationwide. This annual award is only given to an elite group of H&R Block tax professionals who not only demonstrate great expertise but also exceptional client care. Kate was nominated for this prestigious award due to her consistent commitment to actively listen to each client's tax situation, provide personalized tax advice and help clients with strategic planning for the future. She excels at problem solving, educating clients in regards to their tax situation, and resolving IRS issues for clients.

Katherine has been with H&R Block for four years, serving as Enrolled Agent and Master Tax Advisor. Katherine works at the H&R Block office in Bandera. She lives on the family ranch with her husband John, and son Frederick.

The company award is named in honor of Henry W. Bloch, co-founder and honorary chairman of H&R Block. Award winners were selected for living H&R Block's Purpose, which is to provide help and inspire confidence in our clients and communities everywhere, and for demonstrating company behaviors like Customer-Centric and Better Together. It recognizes H&R Block and Block Advisors tax office associates across the nation for exemplary , client service, tax expertise, as well as demonstrating a commitment to solving problems and advocating for clients.